



**Committee: OVERVIEW AND SCRUTINY COMMITTEE**

**Date: WEDNESDAY, 3 APRIL 2019**

**Venue: MORECAMBE TOWN HALL**

**Time: 6.00 P.M.**

Councillors are reminded that as Members of Overview and Scrutiny they may not be subjected to the Party Whip, which is prohibited under the Lancaster City Council Constitution.

## **A G E N D A**

**1. Apologies for Absence**

**2. Minutes**

Minutes of the Meeting held on 6<sup>th</sup> March, 2019 (previously circulated).

**3. Items of Urgent Business authorised by the Chairman**

**4. Declarations of Interest**

To receive declarations by Members of interests in respect of items on this Agenda.

Members are reminded that, in accordance with the Localism Act 2011, they are required to declare any disclosable pecuniary interests which have not already been declared in the Council's Register of Interests. (It is a criminal offence not to declare a disclosable pecuniary interest either in the Register or at the meeting).

Whilst not a legal requirement, in accordance with Council Procedure Rule 9 and in the interests of clarity and transparency, Members should declare any disclosable pecuniary interests which they have already declared in the Register, at this point in the meeting.

In accordance with Part B Section 2 of the Code Of Conduct, Members are required to declare the existence and nature of any other interests as defined in paragraphs 8(1) or 9(2) of the Code of Conduct.

**5. Final Report of the Customer Services and Future Complaints Policy Informal Task Group**

The Informal Task Group's report will be circulated separately.

**6. Updates on the Eden (North) Project**

To consider any updates.

## **7. Work Programme Report**

To consider any issues arising.

### **ADMINISTRATIVE ARRANGEMENTS**

#### **(i) Membership**

Councillors Nigel Goodrich (Chairman), Roger Mace (Vice-Chairman), June Ashworth, Alan Biddulph, Tracy Brown, Rob Devey, Caroline Jackson, John Reynolds and David Whitaker

#### **(ii) Substitute Membership**

Councillors Janet Hall, Tim Hamilton-Cox, Abi Mills and Phillippa Williamson

#### **(iii) Queries regarding this Agenda**

Please contact Jenny Kay, Democratic Services - telephone (01524) 582065 or email [jkay@lancaster.gov.uk](mailto:jkay@lancaster.gov.uk).

#### **(iv) Changes to Membership, substitutions or apologies**

Please contact Democratic Support, telephone 582170, or alternatively email [democraticsupport@lancaster.gov.uk](mailto:democraticsupport@lancaster.gov.uk).

KIERAN KEANE,  
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